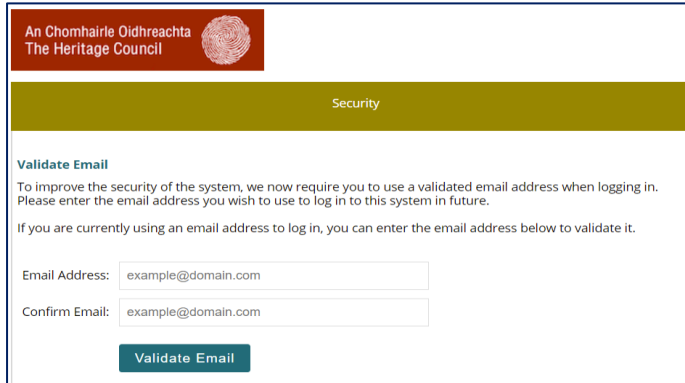# Security & Password updates Heritage Council

Changes for existing users who have used the system since October 2021

The first time an existing user logs in they will have to validate their email for security purposes. Below is the message they will see.
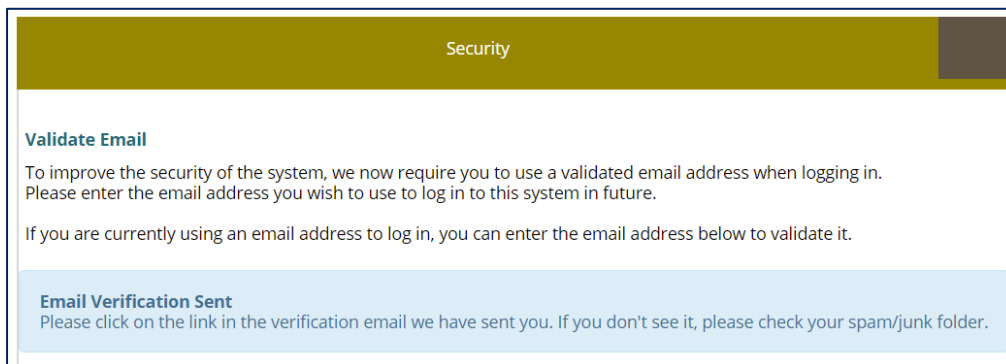
Once the user enters their email address they will be sent an email from noreply@heritagecouncil.ie and will see the confirmation of email sent below.

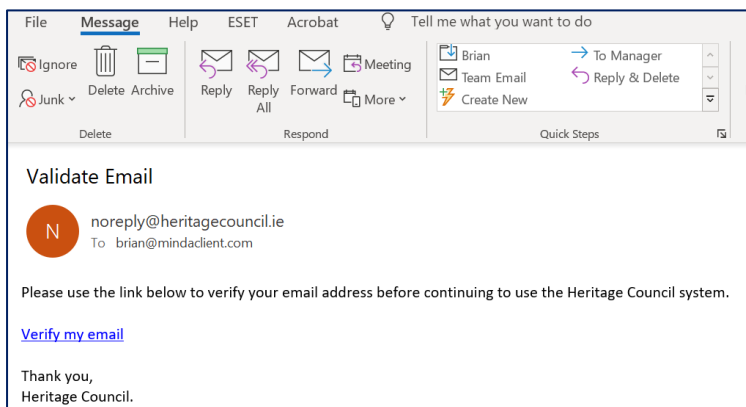If you don't see it, please check your Spam/Junk folder

Sample of the email that the user will receive. This link expires after 30 minutes

An Chomhairle Oidhreachta
The Heritage Council

Account verification is now complete.
Please use your email address to log in from now on.

Log In

Username brian@mindaclient.com
Password ••••••••••••

Log In

The user must verify their email address by clicking on the Verify link in the email. ==From then on your Email address will be your Username==

Login screen they will see below, when they login.

Message if you try logging in

with invalid login details

Invalid login details. Please try again.

Log In

Username brian@mindaclient.com
Password ••••••••••

Log In

Forgot Password?

When you click Forgot Password

you enter your email address

An Chomhairle Oidhreachta
The Heritage Council

Forgot Password
Please enter your email address and click Send.

Email brian@mindaclient.com Send

Back to login page

Email is sent and message displayed.

An email was successfully sent with a link to reset your login details. If you don't see it, please check your spam/junk folder.

The link will expire in 30 minutes.

Log In

Username brian@mindaclient.com
Password ●●●●●●●●●●●

Log In

Copy of email that is sent out.

Reset Login Details

N noreply@heritagecouncil.ie
To brian@mindaclient.com   12:52

You recently requested a link to reset your login details. This link will expire in 30 minutes.

Reset my password

Thank you,
Heritage Council.

The Heritage Council

Reset Password

Please reset your password using the fields below and then log in.

Password must contain:

✔ Minimum 8 characters
✔ At least 1 capital letter
✔ At least 1 lower case letter
✔ At least 1 number
✔ At least 1 symbol
✔ **Password meets requirements**

Password   ●●●●●●●●●●●●●●
Confirm Password ●●●●●●●●●●●

Reset Password

Back to login page

When you are resetting your password you are forced to select a secure password