7.4 Visitor Facilities (Interim)

7.4 Please indicate the visitor facilities provided by the museum.

The provision of toilets and a telephone with answering service are Minimum Standards for Interim Accreditation.

- Telephone with answering service
- Toilets
- Toilets for the disabled
- Baby changing
- Lift
- Cafe
- Shop
- Cloakroom
- Parking

Requirements
(i) Applicants must have a telephone system with an answering service.
(ii) Applicants must have a toilet on the museum premises.

Guidelines
A. Telephone
   (a) All messages and queries should be replied to as soon as possible.
   (b) When taking group bookings, a system should be in place to allocate a time to visit and ensure that visitors have enough time to visit.
   (c) All bookings should be confirmed in writing.

B. Toilets
   (a) All toilets should be maintained to the highest standards.
   (b) Baby changing areas should be clean and properly equipped.